



## Texas Division of Emergency Management State Situation Report

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### New Information is in Blue Text

<b>Event Name</b>	21-0003 February Winter Weather 2021
<b>Date</b>	February 19, 2021
<b>Time</b>	0900
<b>Operational Period</b>	February 18, 2021- February 19, 2021
<b>Report Number</b>	8

Regions Affected	
<b>DPS Regions Affected</b>	1, 2, 3, 4, 5 & 6
<b>DDCs Active</b>	1, 2, 3, 4A, 4B, 6, 11, 14, 16D, 17, 19, 20, 21, 22 & 24

**STATEWIDE CURRENT SITUATION:** Problematic precipitation is over for at least the next several days. The southeastern third of the state could see some very light drizzle or light rain late on Sunday/early on Monday, but there is no threat of winter weather anywhere in the state until the end of next week the Panhandle could see some light snow next Thursday/Friday. The next few days will bring a gradual warm up and today will be the first day where many homes and businesses discover any leaks their pipes may have. Texas continues to experience power outages across the state. Currently there are more than 187,000 customers without power in Texas. Some Texans have been without power since Sunday February 14. The ripple effects of the lack of power are being felt with other services like water, broken water lines in residences as the pipes freeze due to the lack of electricity/heat.

On February 18, Governor Abbott temporarily waived certain regulations from the Department of Motor Vehicles to aid in the response to winter weather and power outages throughout the state. The waivers issued by the Governor will allow commercial vehicles conducting responsive activities to travel in Texas as long as the vehicle is registered elsewhere. They will also allow commercial vehicles conducting responsive activities not currently registered under the International Registration Plan to travel in Texas, so long as the vehicle is registered in one of the 48 contiguous states in the U.S.

These waivers are helping increase the delivery of water, food, and other supplies to Texas communities dealing with power and water outages.

"As we continue to bring power and water back online throughout the state, it is essential that we deliver the food, water, and supplies that Texans need during these challenging times," said Governor Abbott. "These waivers will help us provide more of these vital resources to communities across the state and ensure that Texas families have the supplies they need to stay safe as we work to overcome this emergency."

These suspensions are in addition to the oversize and overweight permitting waivers and the hours of service requirement waivers issued by Governor Abbott last Friday, which allows critical infrastructure, food, water, and supplies to travel on the state highway system to areas of need.

On February 18, Governor Abbott provided an update on the state's response to winter weather and power outages. As part of his update, the Governor declared a new emergency item for this legislative session. The Governor is asking the Legislature to mandate the winterization of Texas' power system and for the Legislature to ensure the necessary funding for winterization.

In addition, the Governor announced he is requesting a Major Disaster Declaration — which includes Individual Assistance, Public Assistance, and the Hazard Mitigation Grant Program — from the White House. This declaration will allow eligible Texans to apply for assistance to help address broken pipes and related property damage. The Governor previously requested a Federal Emergency Declaration from the White House which was granted on Sunday.

Power has been restored to nearly 2 million homes across Texas since yesterday's briefing. This number continues to climb, and there are no more outages due to a lack of generation. Every available repair truck in Texas has been dispatched to address downed power lines that are causing continued outages. Earlier today, the Governor held calls with power and water providers to develop strategies that will increase access to additional power, as well as restore water and expedite additional clean water in communities across the state.

The state is also working to distribute food, water, generators, and additional supplies to Texas communities. Additionally, more warming centers continue to be established every day. For winter weather resources, including a map of warming centers and ways to help Texans in need, visit: <https://open.texas.gov/winter>

"The past several days have been beyond challenging, but with every passing hour we are restoring power and water for families across Texas," said Governor Abbott. "We are doing all we can to make it through this challenge, and the state continues to deploy resources and personnel throughout the state. I want to thank the men and women who are working around the clock in harsh conditions to get the power up and running again, and I ask all Texans to keep them in their prayers. Texans should continue to take proper precautions and follow local guidance to stay safe and warm. We will get through this together."

On February 17, Governor Abbott provided an update on the state's response to severe winter weather conditions and power outages throughout the state. The Governor discussed the weather forecast, response efforts to assist Texans in need, water quality, and other issues affecting communities across the state.

The Governor discussed the current power situation in Texas and what the state is doing to get more Texans back online. There still remains about 10,000 megawatts (MW) that are off the power grid in Texas. About 6,000 MW have been added to the Texas grid over the past day, which is equivalent to power for about 1.2 million households. In addition to the 6,000 MW restored to the grid, additional power generation from coal and other sources will continue to come online throughout Thursday. Small natural gas generators should sporadically add megawatts over the next 24 hours to help bring electricity to thousands of Texans. There are still challenges with all sources of generation, resulting from mechanical difficulties, gas supply issues, and the effects of extreme winter weather conditions.

The Governor has ordered natural gas producers not to export product out of state until February 21 and instead sell it to providers within Texas. The Governor also noted that he has been working closely with the White House to provide additional resources for Texans and expand the supply of the energy in the state. The Texas Railroad Commission has worked closely with the Public Utility Commission, Electric Reliability Council of Texas, and other state and local agencies to ensure that electricity and gas can swiftly be provided across the state.

The Texas Commission on Environmental Quality (TCEQ) addressed water quality issues impacting communities across the state. TCEQ is working with water quality labs to ensure the safety of drinking water. TCEQ is also working with the Environmental Protection Agency (EPA) to identify other water quality labs in partnering states to provide additional assistance.

Snow and sleet are expected in Northeast Texas over the next few hours. Another round of precipitation will make its way across the Southern part of the state over the next 24 hours. Most of the state will continue to face freezing temperatures for the next few days. Across the state, the temperature should begin getting above freezing on Saturday. Road conditions will remain challenging for the next few days as well. For updates on road conditions, visit [DriveTexas.org](http://DriveTexas.org).

The Governor discussed the ways the state is dealing with plumbing challenges. The Texas Board of Plumbing Examiners can give provisional licenses to out-of-state plumbers to increase the response to burst pipes and flooding. The Governor will also issue a waiver that allows plumbers currently holding an expired license to assist with Texans in need following the storm through the waiving of certain fees and examination requirements.

Texas Division of Emergency Management (TDEM) Chief Nim Kidd noted that many state agencies are continuing to work together to support local officials, first responders, and communities impacted by the weather. The Texas Department of

Public Safety have transported fuel, blood, and other resources to hospitals and other essential facilities, and have responded to vehicle crashes throughout the state. Over 4,500 Texas Department of Transportation employees are operating over 740 snowplows and other equipment to address the ice on interstates throughout Texas. The Texas Department of State Health Services, the Texas Health and Human Services Commission, and the Texas Parks and Wildlife Department are also assisting in the state's response.

TDEM has been assisting in the establishment of warming centers throughout the state. Over 300 warming centers are operational. For more information on warming centers and to find one near you, visit: <https://tdem.texas.gov/warm/>. TDEM is also working with the Federal Emergency Management Agency to increase disaster resources for Texans impacted by the storm.

"The State of Texas is working around the clock to provide the resources, assistance, and support that our communities need to respond to the impacts of this winter weather," said Governor. "We will continue to exhaust all available methods to restore power for Texans and ensure that our communities can recover."

On February 15, Governor Abbott announced that the State of Texas is deploying maximum resources to local officials throughout the state to respond to severe winter weather and to restore power to our communities. State agencies are sending resources and personnel to help local officials' clear roadways and to assist essential workers, such as healthcare professionals and power grid workers, in carrying out their essential duties.

Furthermore, Governor Abbott and the Texas Military Department have deployed the National Guard across Texas to conduct welfare checks and to assist local authorities in transitioning Texans in need to one of the 135 local warming centers that the state has helped establish across Texas.

On Sunday, Governor Abbott sought and received a waiver from the U.S. Department of Energy that allows Texas power generators to increase production. Unfortunately, some of those generators are unable to increase production at this time because their operations have been frozen by weather conditions. They are working to get their power production back on-line.

"Due to the severe weather and freezing temperatures across our state, many power companies have been unable to generate power, whether it's from coal, natural gas, or wind power," said Governor Abbott. "ERCOT and the PUC are working non-stop to restore power supply. The state has also deployed resources to assist Texans without power and to help essential workers continue to carry out their jobs. In the meantime, I encourage all Texans to continue to stay off the roads, and conserve energy as state agencies work with private providers to restore power as quickly as possible."

ERCOT's ability to provide power has been limited by the ability of private power generators of all sources, including natural gas, wind, and solar, to generate power for the grid. To avoid large scale blackouts and damage to the grid, the Electric Reliability Council of Texas began implementing outages to preserve the integrity of the power grid while the companies that generate power work to restore power generation.

Previously, Governor Abbott issued a disaster declaration in all 254 counties, deployed resources throughout the state, and ordered the Texas State Operations Center (SOC) to expand its daily operations to 24-hours a day.

The Governor also previously requested a Federal Emergency Declaration for Texas in response to the severe winter weather, which was granted by the Biden administration.

On February 14, Governor Abbott announced that the White House has issued a Federal Emergency Declaration for Texas in response to the severe winter weather throughout the state (EM-3554-TX). The Governor submitted a request for this declaration on Saturday to assist the State in response efforts related to the storm.

This Federal Emergency Declaration authorizes the Federal Emergency Management Agency to provide emergency protective measures for mass care and sheltering and Direct Federal Assistance for all 254 counties in Texas.

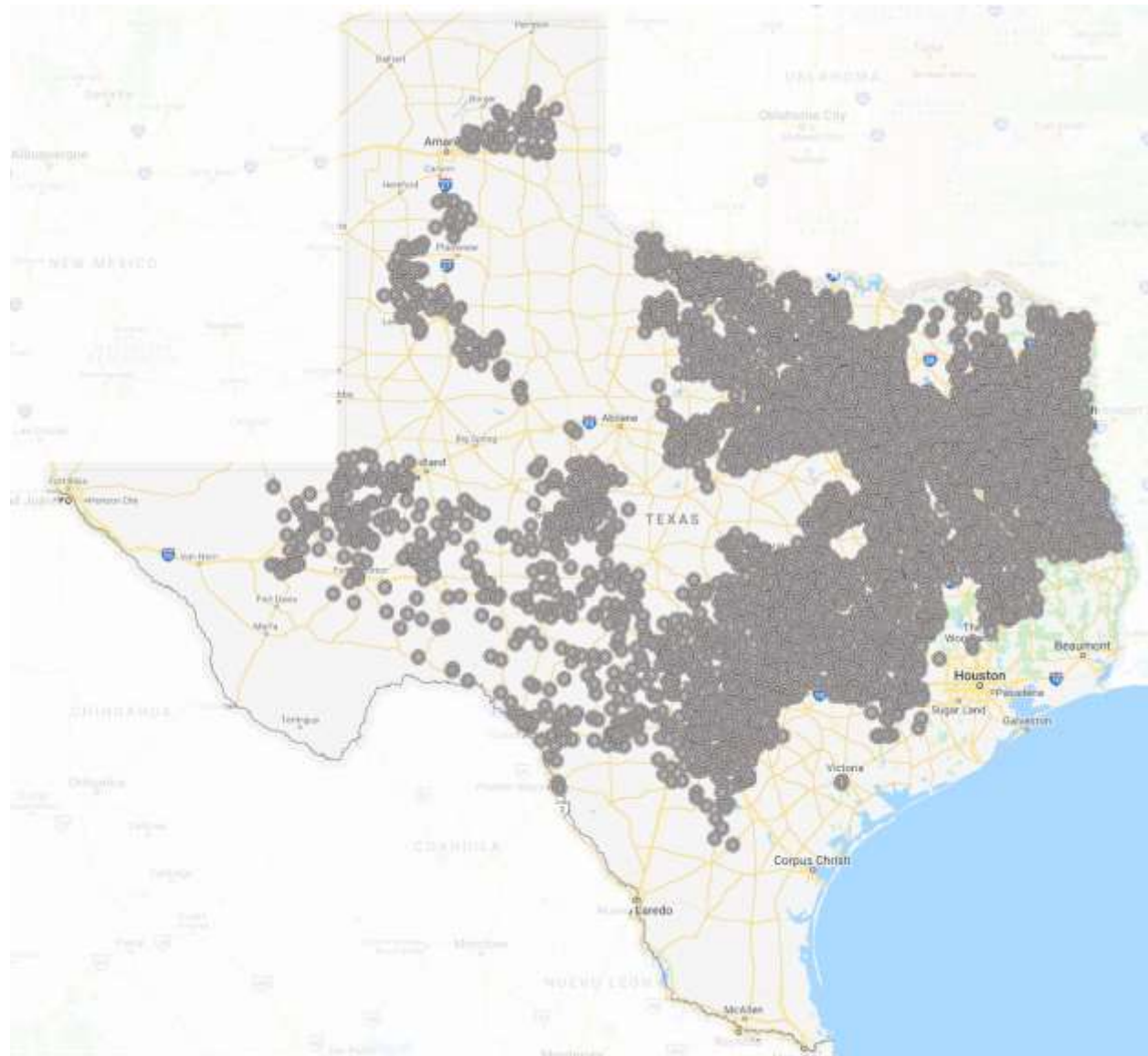
On February 13, Governor Abbott provided an update from the Alternate State Operations Center on the severe winter weather that is impacting the State of Texas. The Governor noted that snow and ice are expected throughout Texas for the next few days and ultra-low temperatures will linger throughout the upcoming week — meaning that many road closures and extremely dangerous conditions are expected. The Governor also announced that he will request a Federal Emergency Declaration from the White House to make additional resources available for communities impacted by this weather event.

The Governor addressed power and energy concerns on Monday and Tuesday. Power companies already have crews in place, and other states have deployed power crews to Texas to assist in potential power outages. The Texas Railroad Commission has suspended regulations to ensure churches, hospitals, residences, and other human resource facilities have access to gas throughout the winter weather event. The State of Texas is asking Texans to begin conserving energy now to ensure power and energy are available early next week by unplugging devices when not in use, closing windows and blinds, and adjusting thermostats to 68 degrees or below. The Governor and Texas Division of Emergency Management (TDEM) Chief also discussed the increased risk of carbon monoxide poisoning in such conditions and urged Texans to avoid heating their homes with ovens or stovetops and only use generators or grills outdoors and away from windows.

Local officials have established 34 warming centers in communities across the state and sent numerous vehicles, wreckers, ambulances, and personnel to assist in stranded motor operations and community support. Governor Abbott urged Texans to stay off the roads if they can and immediately call 800-525-5555 for roadside assistance if they become stranded on the road. The Texas Department of Public Safety has activated over 3,000 troopers that are working 24/7 to assist communities with their response. The Texas Military Department has also deployed Guardsmen to perform welfare checks in remote areas of the state.

On February 12, Governor Abbott issued a disaster declaration in all 254 counties in response to severe winter weather that is impacting Texas. The Governor is continuing to deploy state resources available to assist local officials in their response efforts and has ordered the Texas State Operations Center (SOC) to expand its daily operations to 24-hours a day through the end of next week.





## **OPERATIONAL PRIORITIES:**

1. Protect life and property.
2. Support rapid & effective response.
3. Collect and disseminate accurate incident information to improve decision-making.
4. Accurately track incident costs associated with assigned resources for cost recovery.

## **Region 1 (Includes DDCs 4, 5, 6, and 22)**

North Texas Municipal Water District requires a two-hour shutdown window before power is disrupted or it will produce major water main breaks across their operating

system in Collin, Dallas, Denton, Grayson, Hopkins, Hunt, Kaufman, Rains and Rockwall Counties.

**DDC 4A Hurst:** (Includes: Denton, Erath, Hood, Johnson, Palo Pinto, Parker, Somervell, Tarrant and Wise Counties)

DDC 4A escalated to Level II. Road conditions are improving for now. The main issues are needs for water and fuel.

One Texas Military Department (TMD) District Coordinator (DC) will be assigned to DDC 4A.

Disaster Declarations were issued for Denton, Fort Worth, and Tarrant Counties, and the Cities of Everman, Grapevine, and Watauga.

Boil water notices were issued for the Cities of Fort Worth, Haslet, and Lake Worth.

There are multiple power outages across the district.

**Denton County:** The City of Denton issued a boil water notice.

**Tarrant County:** The Fort Worth water utility cannot supply water to the residents of the City of Lake Worth. The boil water notice is expected to last through Thursday, February 18.

The City of Lake Worth has opened a warming center at Lake Worth Baptist Church located at 4445 Hodgkins Road.

**City of Hurst:** All non-essential city facilities will delay opening until 10:00 AM on Friday, February 19.

**DDC 4B – Garland** (Includes: Collin, Dallas, Ellis, Hunt, Kaufman, Navarro and Rockwall Counties)

The DDEOC is activated at Level 1 with multiple state agency partners to handle power outage issues and numerous response needs. [Most flights out of DFW International Airport and Dallas Love Field were canceled for the fifth day in a row with frigid temperatures and snowy roads wrecking air travel across Texas and the surrounding regions.](#)

#### **Power:**

- [Yesterday, ERCOT directed Oncor and other utilities to begin restoring power previously dropped from the electric grid. As a result of the increased generation and stable demand, Oncor has since been able to cease controlled, or rotating, outages. As of this morning, 35,082 were reported to be out of power. This](#)



number has significantly reduced overnight. Some of these are a result of damage from yesterday's winter storm, previous winter weather and storm damage that could not be identified until equipment was re-energized, and damage to electric equipment caused by record-breaking low temperatures. Oncor personnel will be working 24/7 to restore power to remaining customers.

- Critical facility and shelter lists were submitted to the SOC for inclusion in the State Warming Center Map and for PUC/ERCOT prioritization consideration.
- As of this morning it has been reported that major cell phone companies are experiencing cell phone tower outages due to fuel shortages.
- Numerous businesses have experienced significant water damage from frozen and burst domestic and fire sprinkler water lines.
- Grocery stores shelves are empty due to not being able to receive additional products.
- Emergency crews have responded to numerous public assists where there has been significant water damage due to burst domestic water lines, ceiling collapse, and gas leaks.
- [North Texas Municipal Water District has significant demand issues that are affecting pressure](#)

**Collin County:** Republic Services has canceled all trash services for the Town of Fairview through Monday, February 22. [The City of Princeton rescinded their Boil Water Notice on February 18.](#)

**Dallas County:** The Dallas County Judge issued a disaster declaration and an executive order on February 15.

The City of Glen Heights issued a disaster declaration on February 15.

Criswell College in the City of Dallas will be closed Wednesday, February 17.

The City of University Park issued a boil water notice.

**Navarro County:** [Navarro County / City of Corsicana Water System issued a Boil Water Notice.](#)

**DDC 5 – Mt. Pleasant** (Includes: Bowie, Cass, Delta, Franklin, Hopkins, Lamar, Morris, Red River and Titus Counties)

Communities are still recovering from power loss due to unplanned outages and rolling blackouts. Warming centers and shelters are being established throughout district in response to power loss. Water supply has been interrupted for several communities due to pumps freezing. All roadways are being affected and most businesses, schools, and government offices are closed.

**Bowie County:** [I-30 westbound was closed at mile marker 197 due to a collision.](#)

**Delta County:** A power restoration priority is at City of Cooper Water Distribution Plant for a power outage that has completely disrupted the water supply within the city.

**Hopkins County:** Hopkins County EMS AMBUS is in the process of relocating residents from the Birchwood Manor Nursing Facility to the Rock Creek Nursing Facility in Sulphur Springs. Cooper Fire Department and Delta County Sheriff's Office are assisting.

**Lamar County:** Lamar County has opened four warming centers. There is a critical water level in the storage tank in the City of Paris due to the power outage.

**DDC 6 – Tyler** (Includes: Anderson, Camp, Cherokee, Gregg, Harrison, Henderson, Marion, Panola, Rains, Rusk, Smith, Upshur, Van Zandt and Wood Counties)

Widespread impact of snowfall and sleet covering area. Increased amounts of accumulations of snow and ice have affected roadways and electrical power in the area. A second winter storm is forecast to enter the area on Wednesday, February 17, and additional snowfall is forecast. Increased amounts of ice and snow accumulation could result in major power outages and disruption of trade.

Multiple Nursing Home, Assisted Living, Long Term Care facilities experiencing electrical outages for over 48 hours.

**Gregg County:** The City of Kilgore issued a boil water notice.

**Henderson County:** Henderson County issued a disaster declaration on February 14. The City of Chandler and the City of Athens issued boil water notices.

University of Texas Health – Athens; has requested the state provide containers of water to support their need to prepare meals for patients and staff, due to the loss of water pressure and a boil water notice.

**Smith County:** Oncor was able to restore continuous power this afternoon to the Lake Palestine pump station in the City of Tyler and is preparing for treatment, which is expected to take 12 hours to complete the process and pump the treated water into the city's main lines.

**Van Zandt County:** City of Grand Saline has requested the state to provide cots, blankets, food and water for two warming shelters they have opened, along with additional food and water to assist homebound residents.

**Wood County:** Wood County has requested the state provide food, water, cots and blankets in support of homebound residents and warming shelters in the county as they become available.

**DDC 22 – Sherman** (Includes: Cooke, Fannin and Grayson Counties)

The district is experiencing widespread water system outages or decreased pressure. Potable water resource requests are drastically exceeding availability.

**Cooke County:** The City of Gainesville issued a disaster declaration on February 15.

**Fannin County:** Power disruptions have created an issue with the county and City of Bonhams PSAPS, 911 services, and cell phone communications.

**Grayson County:** Texoma Medical Center in the City of Denison will have to evacuate 288 patients if the water supply is not resolved in 24 hours.

Greater than 50% of the county residents are in either a complete outage or boil water advisory.

The City of Tom Bean issued a boil water notice.

**Region 2 (Includes DDCs 13, 14, 15, 16 Houston, 16 Texas City, 16 Conroe, and DDC Pierce)**

**DDC 13 – Bryan** (Includes: Brazos, Burleson, Grimes, Leon, Madison, Robertson and Washington Counties)

A Winter Storm Warning is in effect from midnight Tuesday night until 6:00 AM Thursday. Hard Freeze Watch is in effect for Thursday night/Friday morning.

Most of the ISDs in the district have cancelled classes for Thursday and some of them have cancelled classes for Friday too.

Caldwell ISD is closed and will move to virtual instruction on Thursday. Navasota ISD is closed and will move to virtual instruction on Friday.

All county offices will be closed on Wednesday, February 17 in Burleson and Grimes Counties. All offices will be closed on Wednesday, February 17 in the City of Brenham.

**Madison County:** North Zulch MUD is suspending water service to all customers until further notice in Madison County starting at 7:00 PM February 17.

The City of Madisonville issued a boil water notice.

**DDC 14 – Lufkin** (Includes: Angelina, Houston, Jasper, Nacogdoches, Newton, Polk, Sabine, San Augustine, San Jacinto, Shelby, Trinity and Tyler Counties)

A new Winter Storm Warning went into effect at 6 PM Tuesday. Tuesday night, through Thursday Afternoon, heavy snow, and ice accumulations likely. 6-8 inches of snow possible north, lesser amounts possible south, with an inch or less likely in some areas. Ice accumulations of 0.25-0.50 inches along and south of I-20. Heaviest precipitation will likely occur during the day on Wednesday.

**Angelina County:** Hudson ISD will be closed on February 15-19.

**Houston County:** Grapeland ISD will be closed on February 16.

**Jasper County:** Jasper ISD will be closed on February 15-19.

**Newton County:** Newton ISD will be closed on February 15-16. Burkeville ISD and Deweyville ISD will be closed on February 15-19.

Newton County will be opening a warming center at the Iris and Ann Howard Civic Center located at 213 East Court Street in Newton, beginning at noon Monday and ending at noon on Wednesday. Red Cross will be sending support staff.

**Polk County:** City of Livingston issued a boil water notice.

**San Jacinto County:** Coldspring ISD will be closed on February 15-19.

**Shelby County:** Center ISD will be closed on February 15-19.

**Tyler County:** Tyler County issued a disaster declaration on February 14. Five ISDs in Tyler County will be closed on February 15-19.

**DDC 15 – Beaumont** (Includes: Hardin, Jefferson and Orange Counties)

DDC continues to monitor weather conditions.

**Jefferson County:** The City of Port Neches is experiencing a decrease in system-wide water pressure. A boil water notice was issued.

The City of Nederland issued a boil water notice.

The City of Groves has requested the state to provide one 18-wheeler trailer of palatized water to be distributed to their residents, due to the failure of their water system.

The City of Port Arthur issued a boil water notice.

**Orange County:** City of Bridge City issued a disaster declaration on February 14.

**DDC 16A – Houston** (Includes: Chambers and Harris Counties)

**Harris County:** Harris County has activated the EOC to Level 1. Houston Office of Emergency Management is also activated to Level 1. The City of Seabrook issued a boil water notice.

The Harris County Office of Homeland Security & Emergency Management (HCOHSEM) remains at Level 1 – Maximum Readiness in response to the winter weather impacts in the region.

Temperatures are expected to fall back below freezing tonight, especially north of I-10. Additional light precipitation is possible with bridges and overpasses likely freezing over again. Another hard freeze is possible Friday morning with temperatures dipping back into the 20s before warming returns this weekend.

The primary concern is impacts caused by the extreme cold in the region since Sunday. Electrical generation systems statewide are working at a severely reduced capacity. Downstream impacts to other critical sectors such as transportation, telecommunication, water utilities, healthcare, and retail commodities will continue over the next week and beyond.

HCOHSEM is working with representatives from all of these sectors to maintain situational awareness and support restoration and recovery efforts. A recovery page will be added to the ReadyHarris website in the coming days to assist residents in navigating available assistance resources.

Boil water notices have been issued for more than 30 jurisdictions and utility districts across Harris County and that number is likely to grow. Harris County Public Health (HCPH) has requested that jurisdictions and utility districts report their boil water notice to Jason Ling at [jason.ling@phs.hctx.net](mailto:jason.ling@phs.hctx.net). HCPH has created a live map of impacted areas available at [www.readyharris.org](http://www.readyharris.org).

A Commodities Tracker has also been added to our website to help residents find open retail stores in their neighborhoods. Location and hour information is provided by the retail companies.

HCOHSEM reminds all jurisdiction that HCOHSEM is collecting SWEAT data. We also encourage submitting Disaster Summary Outlines to TDEM as needed.

The Seabrook-Kemah Bridge in the City of Seabrook is open and the city is starting to see power return. The Seabrook water system is still seeing critically low levels

due to busted pipes and leaks throughout the city. The City is still under a boil water notice. The city's phone lines have been restored. Waste Management will resume service on Thursday, February 18, but the city offices will stay closed until Monday, February 22.

**City of La Porte:** City of La Porte offices were closed Thursday, February 18. While water pressure has improved throughout the city, the Boil Water Notice remains in effect. Residents were asked to cease dripping their faucets while temperatures are above freezing. This is critical to water recovery and to maintain firefighting capabilities. As of Thursday morning, power has been restored to most of the city. The city is asking all residents to continue to conserve power and water as much as possible, while these systems continue to recover.

The City is working with the County and surrounding Cities to assess reopening roadways, including SH225 and SH146. As of 8:30 AM Thursday, the Fairmont Pkwy overpass has been reopened in both directions. We will provide additional updates on road closures on social media and the City's website. Follow the La Porte Office of Emergency Management on social media or visit [LaPorteTX.gov](http://LaPorteTX.gov) for more information.

**City of West University Place:** The City of West University Place will open shower facilities at the Recreation Center, 4210 Bellaire Blvd., during operational hours. Due to COVID-19 and social distancing requirements, residents are to call 713-662-7420 to make a reservation. Due to limited shower facilities, residents without a reservation will not be permitted to use the facilities. The Recreation Center will be open Friday from 6:00 AM – 7:00 PM and Saturday and Sunday from 7:00 AM – 7:00 PM for this service.

#### **DDC 16B – Texas City** (Includes: Brazoria and Galveston Counties)

**Brazoria County:** The City of Clute issued a disaster declaration on February 12.

A boil water notice was issued in the City of Pearland and the City of Holiday Lakes.

The City of Richwood is now pumping water, but the boil water notice is still active. City Hall will remain closed.

**Galveston County:** The City of Dickinson issued a disaster declaration on February 14.

The Salvation Army in the City of Galveston is open for up to 62 people during the upcoming cold weather. The shelter will shift from emergency overnight only to 24-hour operations. COVID-19 guidelines will be followed, and screening for entry will take place at the facility.

The Galveston National Laboratory has requested the state to provide 1,000 gallons of reverse osmosis (RO) water to ensure the health and safety of the research animals in the lab where COVID research is being conducted.

Galveston County Jail has requested the state to provide 100 pallets of bottled water, 1,000-2,000 gallons of potable water to provide for the cooking of food for the inmates and staff, and 2,000-4,000 gallons of non-potable water for the sanitation of inmates, due to the failure of their water system.

The City of Friendswood issued a boil water notice. The Library will be open Thursday as a Warming Facility from 10:00 AM until 5:00 PM. [The library will return to normal operations Friday, February 19.](#)

**DDC 16C – Conroe** (Includes: Liberty, Montgomery, Waller, Walker Counties)

**Montgomery County:** The City of Magnolia issued a boil water notice.

**Walker County:** Walker County issued a Disaster Declaration for Severe Winter Weather on Friday, February 12. Warming Shelter opened at the Walker County Storm Shelter in Huntsville.

Walker County has requested the state provide four 18-wheeler trailer loads of palletized water due to the loss of their water supply in Huntsville and Riverside. The bottled water is needed by the Huntsville residents, the Huntsville Memorial Hospital for patients and staff and the United Methodist Church for Riverside residents due to their failed water system.

**DC 16D – Rosenberg** (Includes: Austin, Colorado, Fort Bend, Matagorda and Wharton Counties)

Disaster District Emergency Operations Center (DDEOC) 16D has activated to a Level I Virtual (Emergency Conditions)

Major roads, bridges, overpasses remain hazardous to travel. Schools, colleges, are closed until further notice. [Airports within the district resumed normal operations Friday, February 19.](#)

Boil Water and Water Low Pressure Warnings are issued for the following:

- [Austin County – Cities of Bellville, Sealy and Wallis](#)
- [Colorado County – Cities of Columbus and Weimar; Unincorporated Areas of Garwood and Glidden](#)
- [Fort Bend County - Big Oaks MUD, Chelford City MUD, Cinco Southwest MUD #1, Cinco Southwest MUD #2, Cinco Southwest MUD #3, Cinco Southwest MUD #4, City of Fulshear, City of Katy– Greatwood, City of Orchard, FBC MUD # 13,](#)



FBC MUD #165, FBC MUD #50, Fondren Rd, Fort Bend County, Fort Bend County Improvement District #24, Fort Bend County MUD #118, Fort Bend County MUD #143, Fort Bend County MUD #146, Fort Bend County MUD #156, Fort Bend County MUD #190, Fort Bend County MUD #192, Fort Bend County MUD #194, Fort Bend County MUD #2, Fort Bend County MUD #57, Fort Bend County MUD #58, Fort Bend County Municipal Utility District 34, Fort Bend County Municipal Utility District 41, Fort Bend County WCID #2 Stafford, FWSD #2, Grand Lakes MUD #1, Grand Lakes MUD #2, Grand Lakes MUD #4, Grand Mission MUD #1, Grand Mission MUD #2, Sugarland - Greatwood and Greatwood Lakes ONLY, Harris County MUD #122, Harris County WCID, Harris Fort Bend MUD #1, Harris/Fort Bend MUD #5, Mission Bend MUD #1, Mission Bend MUD #2, Palmer Plantation MUD #1, Palmer Plantation MUD #2, Quail Valley Utility Districts, Rio Brazos & Four Corners , The City of Pearland, Thunderbird Utility District and Waterview Estates Subdivision

- Matagorda County – Cities of Bay City and Palacios, Camelot Forest Water System
- Wharton County – Unincorporated area of Boling

City of Pearland boil water notice/low water pressure at the Shadow Creek Ranch Water Production facility and loss of power at the Alice Water Production facility.

All schools, colleges, are closed until further notice.

**Wharton County:** There were two multi-vehicle collisions on US 59 near the City of El Campo.

### **Region 3 (Includes DDCs 19, 20, 21, and 24)**

**DDC 19 Laredo** (Includes: Jim Hogg, Starr, Webb and Zapata Counties)

DDC 19 Increased the readiness level to level II on Sunday, February 14. [TxDOT continues to spread brine on bridges in Webb, Jim Hogg, Starr, and Zapata Counties.](#) [TxDOT has started treating tier 1 and tier 2 roads and bridges during both day and night operations.](#) [The use of brine water, aggregate/sand and MgCl](#) will be used to pre-treat as needed. [Work crews will continue to monitor roads after pretreatment and report any changing road conditions to DriveTexas.org to advise the traveling public.](#) [TxDOT will continue pretreatment and reapplying brine solution to major corridors and elevated structures to prevent ice accumulation.](#) [Laredo International Airport is open, scheduled flights are canceled.](#)

**Starr County:** [City of La Grulla has issued a boil water notice.](#)

[City of Roma has issued a boil water notice and a disaster declaration.](#)

**Starr County:** Rio Grande City water plant is on generator power.

**Webb County:** Laredo Medical Center is still having intermittent issues with both power and low water pressure.

**Zapata County:** The City of Zapata water plants are on generator power. City of Zapata landlines are down due to the power outage in the county.

[Zapata County has issued a boil water notice.](#)

**DDC 20 – Corpus Christi** (Includes: Aransas, Bee, Brooks, Duval, Jim Wells, Kenedy, Kleberg, Live Oak, Nueces, Refugio and San Patricio Counties)

DDC 20 has moved from a Level III to a Level II (virtual) escalated response conditions beginning at 8:00 AM on Saturday, February 13.

**Aransas County:** A shelter was opened at the Fulton Fire Department and the Fulton Community Church.

The City of Rockport issued a boil water notice.

**Bee County:** The City of Beeville has issued a boil water notice.

**Brooks County:** A warming center was opened at 100 Jersey Lane, Falfurrias, TX.

**Jim Wells County:** Jim Wells County Judge Juan Rodriguez and the Office of Emergency Management continue to work with TDEM representatives as well as local city and county officials to get resources back up and running. The County made requests to the state for potable drinking water and generators for city water departments.

**City of Alice:** The City of Alice is without Power. There is one Nursing Home and one Senior center that currently do not have HVAC capabilities. Alice EOM is coordinating additional generators to power HVAC systems at these locations. DSHS and Local Health Authority is assisting.

**City of Orange Grove:** A boil water notice was issued.

**City of Premont:** No electricity in the town but able to utilize one water well with the generator. There were issues yesterday with the Lift station and numerous water pipes busting throughout the city.

**Kleberg County:** Kleberg County Emergency Crews are on standby for anyone in distress.

The City of Ricardo is without water.

The City of Kingsville's water system is operating at 100%. The City of Kingsville is assisting the City of Ricardo and STWA with a means to supply potable water to Ricardo. Both the North and South Wastewater Treatment plants are up and operational.

**Live Oak County:** Live Oak Nursing Home is on 100% generator power as of February 16. Power was restored to the area today, but we will remain on generator till Stat Power Grid is more reliable. George West City service is working on restoring the water and sewer systems. They also issued a boil water notice. Lagarto Community is without power to local water distribution. Three Rivers issued boil water notice due to chlorine injection system freezing up. Live Oak County Jail is managing on bottled water and skid-a-cans, due to no George West City services. The Jail has pressurized type toilets and will need full operating pressure to function correctly. George West is providing bottled water until local supplies run out. Local bottled water supplies to local markets are out of stock, shipments are due Thursday and Friday, if trucking allows. El Oso Water System which distributes, to Northern Live Oak County rural areas, issued a water outage to customers as of 3PM on February 16. Valero Refinery Three Rivers is down due to mechanical issues from freezing weather. Local motels are full in Three Rivers, due to citizens sheltering from other parts of the county.

**Nueces County:** Nueces County EOC has fully activated for this winter event. Most EOC members will be remotely operating. Nueces County is in communication with City of Corpus Christi on all warming center and shelter options. Working with Robstown and the Western cities of Agua Dulce, Bishop, Driscoll, and Petronila. Nueces County is declaring a local state of emergency which is in progress as well as anticipate closing Nueces County buildings through Tuesday. Nueces County Courthouse will remain closed Thursday due to severe winter weather. Many county services are now available online but may be impacted due to electrical outages at the homes of county employees who are unable to work remotely.

**City of Corpus Christi:** The City of Corpus Christi, in partnership with the American Red Cross, Mother Teresa Shelter, and the Gulf Coast Humane Society, has activated a Short-Term Shelter at the American Bank Center (ABC). The shelter opened last night had 39 guests stay overnight. Pets belonging to guests were transferred to the humane society. The city has coordinated with a group to do outreach for today notifying homeless of the temporary shelter at the ABC. They have teams distributing warm clothes and blankets at these sites. Salvation Army is also housing guests at their facility, at this time they are at capacity. If someone shows up at the Salvation Army, the City will be notified and arrange for transportation to the ABC.

The City also is working on an operational plan to offer daytime warming centers within the city limits.

Additionally, the City has engaged numerous state and local agencies, including the Texas Department of Emergency Management, Texas Department of Transportation, the Port of Corpus Christi, Nueces County, AEP of Texas, the Corpus Christi Council of Governments, the Downtown Management District, Christus Spohn, the Robstown Fire Department, and the American Red Cross.

Residents who receive water from Nueces Water Supply Corporation Salvadura station between Banquete and Agua Dulce must boil water. Public Water System customers located in Calallen, Corpus Christi, and Flour Bluff are also on a boil water notice. Padre Island customers also on a boil water notice.

The City of Corpus Christi will remain closed along with most city offices including City Hall, Development Services, Public Libraries, and Senior Centers on Thursday, February 18. The Municipal Court will be closed, and all hearings scheduled for Wednesday were canceled.

City crews are beginning to systematically move through the city to determine the location of a compromised water main. Water customers can expect to experience intermittent and disruptive water service as crews work from the northwest corner of the city toward the west.

**Port of Corpus Christi:** Coordinating with TxDOT to ensure Joe Fulton International Corridor bridge remains pretreated to prevent ice. City of Corpus Christi has provided signage and will assist with responding to bridge as needed if ice accumulation is detected. Port PD will closely monitor. Port EM continues to share weather updates with port users and is monitoring stakeholder operational concerns accordingly. The Aransas-Corpus Christi Pilots have stopped boarding vessels due to Gale Force Winds and Record Low Temperatures. This Applies to all areas of the Ship Channel.

**Refugio County:** A shelter was activated at the FEMA Dome at 702 Lock Street, Woodsboro, TX.

**San Patricio County:** Ingleside on the Bay will be on a boil water notice until cleared by TCEQ. Water issues developed due to electric grid system outages. Generators have been put in place and tanks are being filled.

Water service has been temporarily restored in the City of Mathis, but the water still needs to be boiled for consumption.

**City of Aransas Pass:** The city has issued a boil water notice. Intermittent low and possibly no water pressure may be experienced until the water system is fully operational.

Aransas Pass Public Works has established a water filling station on Yoakum Street behind the old hospital. The is not potable until boiled. Harbor Bridge is now open.

The City will be turning off water tonight starting at 10:00 PM and should be turned back on early morning after storage tanks fill up.

**City of Mathis:** Currently without power and water.

**DDC 21 – Weslaco** (Includes: Cameron, Hidalgo and Willacy Counties)

**Cameron County:** Brownsville ISD, Harlingen CISD, IDEA Regio Grande Valley, La Feria ISD, Point Isabel ISD, Rio Hondo ISD, San Benito CISD, Santa Maria ISD, Santa Rosa ISD and Los Fresnos CISD are closed until Monday, February 22.

The Cities of Harlingen and South Padre Island and Cameron County submitted a Disaster Declaration.

East Rio Hondo Water Supply Corporation and Laguna Madre Water District issued boil water notices.

On-going interruption of electrical and water services continue to impact several jurisdictions within Cameron County. Local emergency management offices are working locally with VOAD and vendors and to assist with their current unmet needs.

AEP and Magic Valley Electric COOP are working with impacted jurisdictions with status updates on potential outages and restoration of services.

City of Port Isabel submitted a Disaster Declaration.

**Hidalgo County:** Donna ISD, Edcouch-Elsa ISD, Edinburg CISD, Donna ISD, Hidalgo ISD, La Joya ISD, La Villa ISD, McAllen ISD, Mercedes ISD, Mission CISD, Monte Alto ISD, PJSA ISD, Sharyland ISD, South Texas ISD, Valley View ISD and Weslaco ISD will be closed until Monday, February 22.

The Cities of Edinburg and Alamo issued boil water notices. Sharyland Water Supply, Military Highway Water Supply Corporation, and North Alamo Water Supply issued boil water notices.

Hidalgo County and the City of Mercedes submitted disaster declarations.

On-going interruption of electrical and water services continue to impact several jurisdictions within Hidalgo County. Local emergency management offices are working locally with VOAD and vendors and to assist with their current unmet needs.

AEP and Magic Valley Electric COOP are working with impacted jurisdictions with status updates on potential outages and restoration of services.

City of Elsa submitted a Disaster Declaration.

**Willacy County:** Lasara ISD, Lyford ISD, Raymondville ISD, and San Perlita ISD will be closed until Monday, February 22.

On-going interruption of electrical and water services continue to impact several jurisdictions within Hidalgo County. Local emergency management offices are working locally with VOAD and vendors and to assist with their current unmet needs.

AEP and Magic Valley Electric COOP are working with impacted jurisdictions with status updates on potential outages and restoration of services.

**DDC 24 Del Rio** (Includes: Dimmit, Edwards, Kinney, La Salle, Maverick, Real, Uvalde, Val Verde and Zavala Counties)

DDC 24 will remain at Level III, Increased Readiness. DDC 24 is not anticipated to be activated.

**Dimmit County:** Power outage in parts of Asherton and Big Wells. Carrizo Water Department is addressing lack of water in parts of the city.

**Edwards County:** Rocksprings ISD is cancelling their staff development for teachers Friday. Students are not expected to return to school until Tuesday.

**La Salle County:** Half of La Salle County is reported without electricity, along with the La Salle County EOC area. The Sheriff's Office Communications generator is not functioning, crews are working to restore it; presently working at the EOC which is under generator.

**Maverick County:** Maverick County/City of Eagle Pass have opened a shelter at the EP Multi-Purpose Center, 480 S. Adams, Eagle Pass, TX. Eagle Pass ISD has cancelled all remote learning due to power outages.

**Val Verde County:** The Del Rio Civic Center, 1915 Veterans Blvd, has been made available as a warming shelter; it is operational.

**Zavala County:** There has been loss of electricity in some parts of the county and city, affecting Housing Authority.

#### **Region 4 (Includes DDCs 8, 9, and 10)**

**DDC 8 El Paso** (Includes: Brewster, Culberson, El Paso, Hudspeth, Jeff Davis and Presidio Counties)

Numerous jurisdictions in DDC08 are still without power from the rolling brownouts. The majority of Marfa in Presidio County has been without power since Monday at 4am. The portion of town that has power is where the school is located which is being utilized as a warming center but all fueling stations, grocery stores, Court House, Fire and Sheriff's Office continue to be without power. Residents are having issues in getting fuel and food due to the power outage. Jeff Davis County is also having the same issue with fuel and grocery stores. TxDOT is supplying non-potable water for emergency use and to provide water to livestock due to lack of power and generators in Jeff Davis County. Brewster County also has areas specifically in Alpine that have not had power since 4am Monday. Currently there is one fueling station with fuel, one that is out and another one that cannot dispense fuel due to lack of electricity.

**Culberson County:** The mayor from the City of Van Horn received a call that the Natural Gas Transmission into the city is going to be stopped until further notice due to a shortage at the West Texas Gas Company.

**DDC 9 Midland** (Includes: Andrews, Borden, Dawson, Ector, Gaines, Glasscock, Howard, Martin, Midland and Winkler Counties):

The Salvation Army and at least one local non-profit is operating warming shelters. If the situation worsens and they need to set up a shelter the Red Cross has offered logistical support. Team Rubicon has offered manpower. Multiple day cares across the district are closed. The City offices of Andrews, Big Spring, Midland and Odessa will have delayed openings. The offices of Ector and Midland Counties are closed. There are 33 schools and colleges that are closed/delayed or have moved to virtual instruction. Midland County is opening a warming shelter at the Horseshoe Arena located at 2514 Arena Trail in Midland. The warming shelter will be open until 5pm daily. Midland Memorial Hospital is experiencing low water pressure due to a broken main. Midland County Jail is out of water due to broken water main. Palletized water is being taken to the jail for use. Midland County will be submitting a STAR request for bottled water.

**Ector County:** [The Texas Tech University Health Sciences Center Permian Basin campus in the City of Odessa will delay opening until 10:00 AM on Friday, February 19.](#)

**Gaines County:** All AT&T phones are down in Gaines County. Anyone needing to reach the Sheriff's office, including 911 calls, will need to dial direct at (432) 999-0373.

**Howard County:** The City of Big Spring submitted a disaster declaration on February 13.

**DDC 10 – San Angelo** (Includes: Coke, Concho, Crockett, Irion, Kimble, Mason, McCulloch, Menard, Reagan, Schleicher, Sterling, Sutton and Tom Green Counties)



The warming center at the First Baptist Church in Junction remains open. The Texas Department of Transportation (TxDOT) continues to run sand trucks and plows.

### **Region 5 (Includes DDCs 1, 2, 3, and 7)**

**DDC 1 Amarillo:** DDEOC 1 Amarillo has lowered its activation level for winter weather to Level III (increased readiness) as most of the snow has moved out of the area and the roadways are beginning to clear. Power outages in the area remain below 100. The DDC will remain in contact with state and local partners.

**Childress County:** Childress County and the City of Childress have implemented a cook or drink order to their residents to slow the use of water. Numerous leaks in the town due to days without power have caused the supply to rapidly decrease.

**DDC 2 – Lubbock** (Includes: Bailey, Cochran, Crosby, Dickens, Floyd, Garza, Hale, Hockley, King, Lamb, Lubbock, Lynn, Motley, Terry and Yoakum Counties)

Most roadways have been cleared of snow but remain hazardous due to icy conditions. All roads are open currently. Airport remains open but several flights have been canceled.

Most schools are closed/delayed or moving to virtual instruction on Friday, February 19.

**Yoakum County:** The City of Yoakum Emergency Management Office has advised that the City water system is struggling to stay at pressure due to weather conditions. Crews are on duty 24-7 watching their wells, tanks and pumps. The public can help the system by limiting their personal use, turning off faucets as soon as the freeze risk is over, typically 30 degrees and rising, and call City utilities to turn off service if property plumbing is leaking.

**DDC 3 – Wichita Falls** (Includes: Archer, Baylor, Clay, Cottle, Foard, Hardeman, Jack, Wichita, Wilbarger and Young Counties)

- 3 Assisted Living Facilities/Long Term Care Facilities are without power and on generator backup. Limited areas have heat in the buildings. 5 additional facilities have had fire sprinkler systems fail with the cold temperatures and the staff are on fire watch as added duties. 1 Nursing Home Facility lost power today and had no heat on generator backup. 19 vulnerable/special needs residents were transferred to the local hospital for care until conditions stabilize. 22 other residents were able to shelter in place and power was restored to the facility this afternoon. Extra bedding and cots were provided from the North Texas Hospital Care Coalition and delivered by Texas A&M Forest Service.
- All Long-Term Care and Assisted Living facilities regained power and are working any plumbing issues they may have had. Grace Care Center of Nocona will be admitting 38 residents from a facility in Gainesville that suffered damage due to

the winter weather. Residents have been sheltering in place at North Texas Community College. In support of those transfers the Care Center has requested five cots, blankets and pillows from the North Texas Hospital Care Coalition to be delivered Friday, February 19.

- Texas Military Department assisted with shuttling vulnerable residents without transportation to local warming centers and delivery of discharge patients and critical medical supplies from the main tertiary hospital to residents homes in need.
- TxDOT will be assisting with escort and road treatment for a critical load of hydrogen gas from Grand Prairie to Brazos Electric Power Plant in Jack County tomorrow for continuity of power generation.
- Jack County Rural Fire Department and a Potable water contractor worked to shuttle loads of demineralized water to Brazos Electric Power Plant to keep continuity of power generation.
- Continued damage and outages to water distribution and waste water systems are likely to occur until electrical power can be fully restored and temperatures begin to climb.
- If water distribution cannot come online in the coming days many cities will possibly need Points of Dispensing for drinking water.
- Multiple issues with water distribution systems have occurred or is occurring for the City of Archer City, City of Petrolia, Sunset Community, City of Bowie, City of Saint Jo, Young County Water, and City of Quanah.

**Archer County:** Archer City ran out of water reserves and have been out of power since Monday. Archer County Sheriff's Office transferred all inmates from the County jail to Clay County's jail.

**Clay County:** Water reserves were depleting from the water tower due to a leaking water line, which is being repaired.

The City of Petrolia lost their water tower storage capability on Tuesday. A boil water notice was issued.

**DDC 7 – Abilene** (Includes: Brown, Callahan, Coleman, Comanche, Eastland, Fisher, Haskell, Jones, Kent, Knox, Mitchell, Nolan, Runnels, Scurry, Shackelford, Stephens, Stonewall, Throckmorton and Taylor Counties)

Temperatures are in the single digits and teens across the district with winds less than 10 mph and wind chills as low as -4. Temperatures are expected to rise above freezing today, for the first time since February 9. Roads continue to be hazardous in many locations but have greatly improved over all; traffic continues to flow along IH-20 and there are no road closures. Power and water outages continue to be major concerns.

- Many communications systems have been impacted but repairs are under way and most cellular and radio systems have been restored.

- **Water and Wastewater Systems:** Many water and wastewater systems were without power for extended periods, allowing portions to freeze to the point that the systems were inoperative, or slow to recover after power restoration. Some systems have been able to restore limited service. Systems reported to be under a Boil Water Notice: Abilene, Bangs, Callahan County, Coleman, Eastland, Hawley, Merkel, Stamford, and Zephyr.

## **Region 6 (Includes DDCs 11, 12, 17, 18A, 18B, and 23)**

**DDC 11 – Waco** (Includes: Bosque, Falls, Freestone, Hill, Limestone and McLennan Counties)

**Falls County:** City of Marlin Water Treatment Plant remains out of service due to a 10-inch pipe rupture. A boil water notice is in effect until lifted by TCEQ.

**Freestone County:** The City of Fairfield issued a boil water notice.

**Hill County:** Hill County Courthouse received severe water damage due to frozen pipe rupture. Hill County submitted a disaster declaration on February 12.

The City of Whitney issued a boil water notice.

**Limestone County:** The City of Mexia water supply remains under a Boil Water Notice due to a storm related water treatment plant malfunction.

**McLennan County:** There are two open warming centers in Waco/McLennan County. TTST crash damaged electrical service line on SH-6 and Del Mar Ranch Road. Power is out for about 285 meters. City of Mart Water Treatment Plant out of service due to loss of power. The Community of Axtell remains without water.

**DDC 12 – Austin** (Includes: Bastrop, Blanco, Burnet, Caldwell, Fayette, Hays, Lee, Llano, Travis and Williamson Counties)

Gasoline and diesel deliveries may be temporarily suspended for a few days in Central Texas due to the inclement weather. The following loading racks will be affected: Buda (ethanol), Mustang Ridge (gas/diesel), Cedar Creek (jet fuel), Johnny Morris Rd in Austin (gas/diesel), and Taylor (gas).

**Bastrop County:** The EOC has been communicating with County and TxDOT road crews throughout the day on a patch directly. The Emergency Communications Center is staffed up and staying overnight at the Communications Center.

The water plant is on the verge of shutting down. Water and generators were requested from the state.

All schools in the County are closed. Most residents are without water. The County office is closed.

**Blanco County:** Blanco County submitted a disaster declaration. There is no gas at the gas stations, no hotels available, and water in Blanco is frozen.

Schools are closed for the week, county offices are closed, and warming shelters are closed. The City of Blanco issued a boil water notice.

**Burnet County:** City of Marble Falls activated its EOC at Level II to monitor conditions and prepare to respond to the winter weather. The EOC is virtual and will not be activated overnight. City of Marble Falls submitted a disaster declaration and letter to the Governor on February 15. Kingsland Hills Nursing Home is on backup power that does not operate the heating system. They have 48 patients and only three portable heaters. Windchimes, an Assisted Living Center, has 32 patients and does not have power and does not have a backup generator. No heaters are available and all resources have been exhausted. Power is out at the Sunrise Beach Water Plant conserving water until power is restored. Marble Falls opening warming centers.

The water main for all of Cottonwood is frozen. All schools will be closed, all city and county offices will be closed.

**Caldwell County:** State Hwy 21 through Mustang Ridge was closed by Mustang Ridge Police Department, Caldwell County Sheriff's Office, and TXDPS due to icing.

All schools are closed. Critical power outage causing all emergency 911/dispatch to be down. There was a major water main break in the Cities of Lockhart and Luling.

**Fayette County:** Virtual EOC was established. City and County offices will remain closed. No power in most of the County.

US-77 is closed at Colorado River south of La Grange. All schools are closed. Schulenburg has no water.

**Gillespie County:** Gillespie and Llano Counties have contacted AT&T to resolve an outage with a Gillespie cell tower. Work is in progress.

**Hays County:** The City of San Marcos issued a disaster declaration on February 13.

All schools will be closed Wednesday. Boil water notices were issued for the Cities of Buda and Kyle.

**Lee County:** Dime Box, Giddings, and Lexington ISDs are closed on Wednesday.

Warming station is set up at the Lee County Sheriff's Office. The City of Giddings and Lee County issued boil water notices.

**Llano County:** Buchanan Dam has no power. The City of Cottonwood has no water. RM 965 is closed due to power lines over the roadway. 90% of the City of Kingsland is without power.

**Travis County:** Travis County issued a disaster declaration on February 14. City of Austin: The city has activated its cold-weather and shelter plan.

City of Pflugerville issued a boil water notice.

St. David's Medical Center in the City of Austin is experiencing loss of water pressure and heat. Water trucks were sent to assist. Just under 300 patients are being transferred or discharged.

The City of Austin issued a boil water notice following the power outage at Ullrich Water Treatment Plant.

Hwy 183A is closed. SH 71 from Colorado River to Toll 130 is closed. Multiple school closures and hospitals without water.

**Williamson County:** The Williamson County EOC activated at Level II at 2:00PM February 13, 2021.

The City of Georgetown issued a disaster declaration on February 14.

A boil water notice was issued for City of Georgetown water customers in the Florence and Liberty Hill areas.

Georgetown, Florence, Liberty Hill, Santa Rita, Northlake, Andice, Berry Creek, and Wolf Ranch neighborhoods have no water. Hwy 183A is closed. Warming stations are open in Round Rock, Georgetown, Cedar Park, and Bartlett. The City of Bartlett has no power. The City of Leander lost their water system. All County offices will be closed.

**DDC 17 – Victoria** (Includes: Calhoun, DeWitt, Goliad, Gonzales, Jackson, Lavaca, and Victoria Counties)

Area fire departments have plans in place to respond from multiple jurisdictions due to the lack of water pressure in some communities.

State partners continue to reach out to local partners in effort to assist where needed.

Friday night will end the freezing temperatures and it will be getting warmer through the weekend.

Water is the main issue for local jurisdictions trying to bring their systems back online.

Water Boil notice for the following: City of Yoakum, Shiner, Moulton, Port Lavaca, Victoria, Goliad, Gonzales County, Ganado, Point Comfort.

Hospitals are in dire need of Distilled water to provide dialysis for patients. STARS have been entered. Product is not available locally.

TxDOT still facing lack of fuel for deicing operations. They will request fuel through state contract via SOC.

Local agencies are finding what fuel is available commercially. They are close to the point that they will begin requesting fuel from the State. They have been advised to submit a STAR with the amount and type of fuel needed and include quantity to sustain operations.

Many local jurisdictions were able to find generators with local vendor company. Same company has provided tankers of non-potable water and has capability to provide up to 4,000 gals of potable water.

Roadways have cleared off pretty well and dried up, many homes' pipes are unfreezing creating leaks and reducing water pressure for several communities. STARS have been submitted to augment drinking water for residents.

**Calhoun County:** Calhoun County EMS will not be transporting patients to Victoria hospitals until the weather allows. All patients will go to Memorial Medical Center Hospital.

Suncoast is working on fuel for the warming center in the City of Seadrift.

Calhoun County government offices, Calhoun County ISD, Port Lavaca government offices, and Seadrift government offices will all be closed on Friday, February 19.

**DeWitt County:** DeWitt County offices, Westhoff ISD, Myersville ISD, Cuero City Offices, Yorktown City Offices, and Nordheim City Offices will be closed on Friday, February 19. Cuero ISD and Yorktown ISD will delayed opening until 10:00 AM, Friday. There was a structure fire in the City of Yorktown. Units were unable to fight the fire with city water due to lack of water pressure and now power to city pumps. The City of Yorktown has issued a Boil Water Notice.

**Goliad County:** Goliad ISD is closed.

**Gonzales County:** Gonzales County/City government offices, Nixon government offices, Nixon-Smiley ISD, Smiley government offices, Waelder government offices, and Waelder ISD will be closed on Friday, February 19.

**Lavaca County:** The City of Moulton issued a boil water notice.

Lavaca County government offices, Ezzell ISD, Hallettsville Sacred Heart School, Shiner Catholic Schools, Vysehrad ISD, Hallettsville government offices, Hallettsville ISD, Moulton government offices, Moulton ISD, Shiner government offices, and Shiner ISD will be closed on Friday, February 19.

**Jackson County:** Jackson County government offices, Edna government offices, Edna ISD, Ganado government offices, and Ganado ISD will be closed on Friday, February 19.

**Victoria County:** The City of Victoria has lost all water pressure. Victoria County offices will be closed Friday, February 19.

**DDC 18A – San Antonio** (Includes: Bandera, Comal, Frio, Gillespie, Guadalupe, Kendall, Kerr and Medina Counties)

**Bandera County:** Monarch Utilities has issued a Boil Water Notice for customers in the Lake Medina Shores water system, Public Water System ID No. 0100037, located in Bandera County

**Bexar County:** SAWS issued a voluntary boil water notice on Wednesday due to low water pressure and said that only water used for drinking needed to be boiled. Monarch Utilities has issued a Boil Water Notice for customers in the Coolcrest Water System, Public Water System ID No. 0150046.

East Central Special Utility District has experienced water outages and distribution pressures below minimum standards and has issued a Boil Water Notice.

Monarch Utilities has issued a Boil Water Notice for customers in the Stage Coach Hills water system, Public Water System ID No. 0150019.

**Comal County:** New Braunfels Utilities (NBU) public water system (PWS TX0460001) has issued a Boil Water Notice for all customers.

Monarch Utilities has issued a Boil Water Notice for customers in the Rim Rock Ranch water system, Public Water System ID No. 0460211.

Monarch Utilities has issued a Boil Water Notice for customers in the Windmill Ranch Subdivision water system, Public Water System ID No. 0460221.

**Gillespie County:** Monarch Utilities has issued a Boil Water Notice for customers in the Oakview Water System, Public Water System ID No. 0860107.

**Guadalupe County:** Green Valley Special Utility District has issued a boil water notice for all customers.

**Hays County:** City of San Marcos has issued a boil water advisory for all city of San Marcos water customers.



**Kerr County:** City of Kerrville's Water System (ID No. 133001) has issued a Boil Water Notice for all customers.

Monarch Utilities has announced a Boil Water Notice for customers in the Center Point Water System, Public Water System ID No. 1330007.

Monarch Utilities has announced a Boil Water Notice for our customers in the Hills & Dales Water System, Public Water System ID No. 1330030. Due to repeated power outages the system is unable to keep up with demand. Bacteriological samples will be collected as soon as conditions improve, and the utility would cancel the Boil Water Notice at that time. This notice affects all 73 customers.

City of Castroville Public Works crew is working at the Medina Valley Well and Well #3 to repair frozen chlorine lines and pipe fittings. Cross Hill Tank has no power. The River Bluff booster station has frozen and is unable to deliver water.

The City of Devine City Hall and the City of Natalia City Hall will be closed Thursday, February 18. A "Boil Water Notice" was issued for the City of Devine due to no water or low water press.

**DDC 18B – ARCC/Bexar** (Includes: Atascosa, Bexar, Karnes, McMullen, and Wilson Counties)

**Atascosa County:**

**City of Lytle:** The city advised residents to boil water for consumption as a precaution.

**DDC 23 – Killeen** (Includes: Bell, Coryell, Hamilton, Lampasas, Milam, Mills, and San Saba Counties)

TxDOT and local officials are reporting no significant roadway issues. All major roadways are open and unobstructed to travel. Some county rural roadways may have icy patches. TxDOT will continue to monitor roadway conditions within the district.

**Bell County:** Killeen Fire Department continues to respond to numerous wrecks, stranded vehicles, and water pipes bursting. Killeen Police Department continues to respond to numerous wrecks, stranded vehicles, and provide security at the two shelters. Killeen Public Works has issued a Stage 5 Emergency Water Shortage due to electrical issues at the Water Control & Improvement District (WCID) #1 pump stations. Oncor estimates that about 12,000 customers are without power. The Office of Homeland Security & Emergency Management (OHSEM) is requesting potable water, food assistance for shelters and first responders due to all stores being closed, and 100 tons of sand for roads and emergency vehicle access to hospitals.

Currently major Tier 1 Roadways are impassable. Multiple Emergency Response Vehicles are now stranded along roadways unable to move. Academy FD is out of commission along Hwy 95. Multiple EMS units are also out of commission and stranded along roadways. IH-35 has a major accident causing traffic issues in both directions of travel. In addition, Bell Co. Jail has had intermittent water supply issues to the jail. Multiple Warming shelters and General Population Shelters have been opened. City of Killeen is experiencing a reduction in Fire Fighting Capabilities due to water system failures.

City of Killeen issued a boil water notice.

The City of Temple emergency call center has been set up to help arrange safe transportation assistance to a Temple warming shelter. Residents can call 254-298-5550 for assistance.

**Coryell County:** A boil water notice was issued for the City of Gatesville. City of Gatesville has temporarily repaired the Public Water Supply issue and currently has a potable water supply.

City of Copperas Cove has been working with TDEM to secure generator power to support the Water Treatment Plant. Copperas Cove 911 System is critically close to losing communications capabilities unless additional propane is secured to refuel back-up generator. Work is being done to rectify this request.

**Hamilton County:** Hamilton Hospital is requesting assistance with transporting critical patients from Hamilton to other hospital systems. City of Hamilton is having electrical issues with Public Water System power outages.

**Milam County:** There are multiple roadway closures and obstructions throughout the county. Several roads are now impassable due to vehicle accidents.

**Mills County:** There is a 911 Communications System Outage in Mills County.

**San Saba County:** There is a 911 Communications System Outage in San Saba County.

## STATE RESOURCES COMMITTED

**Texas Division of Emergency Management, Texas A&M University System (TDEM):** The State of Texas SOC remains at Readiness Level II Escalated Response Conditions, with Daily Operations staff coordinating daily weather calls, processing disaster declarations, letters to the Governor, Disaster Summary Outlines, State of Texas Assistance Requests (STARs), preparing Snapshots and the State SITREPs. The State Management Team (SMT) continues conducting operations in the Remote SOC, working together with activated members of the State's Emergency

Management Council. TDEM District Coordinators are working closely with their local emergency management partners and various members of the public health community to assist with unmet needs and resources. TDEM has also submitted several requests to the Federal Emergency Management Agency (FEMA) Region VI Response Center for fuel, water, transportation, ambulances, blankets, generators, and other emergency supplies.

TDEM is working with FEMA and the Department of Defense (DOD) on airlift capabilities to fly in water to area where roads remain impassible and water systems are down.

Texas Propane Gas Association received an Hours of Service waiver from the Texas Department of Public Safety to ensure propane delivery drivers could support the additional calls for propane service to support home heating needs.

**Texas Division of Emergency Management - Communication Coordination Group (TDEM-CCG):** The Communications Coordination Group has alerted public, private and volunteer sector partners to be on alert for possible communications response due the continued winter weather threatening the state.

TDEM ESF 2 / Communications Coordination Group (CCG), is monitoring the situation and prepared resources to respond to communications outages. Our partners across the public, private and volunteer sectors daily assess and adjust their resources in accordance with the situation.

As a result of widespread power outages, many communication systems were on backup power systems. However, due to the unprecedented cold temperatures and length of power outages, the backup power systems had begun to fail. The result had impacted cell phone, internet and 911 systems across the state. The weight of the ice has also caused the collapse of several towers located primarily in West Texas. The winter weather has also impacted other areas of the country, resulting in delays in bringing resources into the state.

During the past 24 hours, power and fuel have been supplied to many of the communications systems across the state. This has resulted in an increase of communications services across the state. Additional fuel sources are being provided through both public and private sector sources.

**Our ESF 2 partners have provided the following support:**

Multiple Cell phone providers such as AT&T, Sprint / T-Mobile and Verizon, have been deploying resources such as generators and repair crews into the state to restore cell phone service across the state.

AT&T continues to deploy and stage additional network recovery equipment to support customers and first responders, including SATCOLTs and generators. They continue to assess, and repair cellphone towers associated with their networks.

Sprint / T-Mobile has delivered backup generators to critical facilities in Austin, Dallas and Houston. They continue to assess, and repair cellphone towers associated with their networks.

The majority of outages are attributed to a lack of power for their facilities. However, where there are reports of equipment failures such as downed towers, they are deploying resources when it is safe to do so.

FEMA Region 6 ESF 2, has been conducting national conference calls with the private sector telecom industry partners. The calls help identify and reduce negative impacts that may be hindering the inflow of resources to the impacted areas. FEMA R6 ESF 2 branch is also assisting in acquiring fuel to support various telecommunications systems experiencing fueling issues.

Amateur Radio Operators – such as ARES / RACES and other groups, are continuing to support local EOCs, DDCs and local entities by reporting local outages; activating Local VHF / UHF repeater networks, placing equipment and personnel on standby to provide additional resources as may be needed. They continue to monitor the situation and provide technical assistance as needed.

DPS IOD – Communications - is monitoring and providing frequency, technical and equipment assistance to local jurisdictions experiencing communications outages.

CSEC (Commission State Emer. Comm.): [Is reporting that during the last 24 hours, the number of PSAP / 911 outages has gone from 13 down to 7. The current counties experiencing outages are \(Coke, Kimble, Mason, McCulloch, Menard\) \(Brown County has landline access only\). The bulk of the outages are due to a power failure at the San Angelo Central Office. Efforts are being made to replace the failed generator. Wilson County has an outage that is not related to the San Angelo Central Office issue.](#)

Texas Association of Broadcasters (TAB): Monitoring the status of Local Primary 1&2 (LP1 & LP2) broadcasting stations that are or may experience service interruptions because of the storm. TAB is currently working with TDEM to acquire propane fuel for a radio group in Kerrville, Kerr County.

**Texas A&M AgriLife Extension Service (AgriLife)**: Standing ready to support TDEM, TAHC, and local jurisdictions to provide assistance with livestock sheltering and other issues related to the February weather event. Extension activated one DAR agent on February 14 to assist TEEX with a delivery of 2,695 blankets from the Lufkin warehouse to Houston TRANSTAR Shelter to support operations.

AgriLife Agent in Johnson County is assisting TDA and TAHC with a STAR request for hay for local livestock producers.

AgriLife Communications has distributed winter weather disaster preparedness and recovery information to news media and on social media. The [Texashelp.tamu.edu](http://Texashelp.tamu.edu) website has winter storm information related to animals and for a variety of winter-related topics for families and individuals. They have also promoted the Texas Extension Disaster Education Network (Texas EDEN) on social media for disaster preparedness information for the public.

Extension personnel are in contact with agency partners, stakeholders, and NGO partners to determine capabilities and respond to post-storm issues. Extension is monitoring status of evacuation hubs for people and animals with TAHC.

**Texas A&M Engineering Extension Service (TEEX):** Standing by to provide search & rescue assistance as well as personnel to support winter weather operations as needed.

**Texas A&M Forest Service (TFS):** The Texas A&M Forest Service is currently supporting local agencies, TDEM and TxDOT with winter weather support. TFS Crews are currently assisting in the Panhandle, West, Northwest, North, East, Central, and South Branches [with five Motor Graders, 23 4x4 Vehicles, two Short Plans Teams, one Resource Staging Area Team, one Type III Incident Management Team, and 74 support personnel](#). TFS Resources have worked to clear a combined 1,646 miles of roadway, patrolled a combined 5,880 miles, and completed 704 assistance operations, including critical support operations, welfare checks, motorist assistance, and food/water/personnel transports. Additionally, TFS is working to help fill TIFMAS Resources for Zapata County, University of Texas Medical Branch in Galveston County, City of Galveston, City of Nacogdoches, Village Fire Department in Harris County, [and the City of Garland](#). Five Saw Crews and 30 4x4 vehicles remain available and ready for response.

### **Mission Information and Details**

- The TFS Panhandle Branch is supporting the TxDOT Amarillo and Childress Districts. [Amarillo resources have been demobilized by TxDOT as of 5:00 PM, February 17. Amarillo resources have bladed 228 miles of tier 1 & 2 roads, assisted 12 disabled motorists, and patrolled 1,905 miles since incident began. Childress resources worked until midnight clearing FM roads around the City of Childress, clearing 44 miles, and patrolling 340 miles since 8:00 PM on February 17. Childress resources have bladed 44 miles of tier 2 & 3 roads, assisted five disabled motorists, and patrolled 3,413 miles since this incident began. Childress resources have provided critical assistance to TxDOT in maintaining tier 3 roads that TxDOT cannot support operations on.](#)
- The TFS West Branch [is supporting TxDOT winter weather operations in the Junction region. There are two motor graders, one assigned to Junction and one](#)

assigned to the Junction TxDOT District. The junction crew finished improving FM385 and FM479. Two trailers were removed from the highway to allow both roads to be reopened. One TFS motor grader and one TxDOT motor grader with TFS operators have cleared a combined total of 1,264 miles. San Angelo crew is working in tandem with a TxDOT motor grader and four snow plows to clear Highway 67 South to the Irion County line then clear HWY 277 to the Town of Christoval.

- The TFS Northwest Branch is supporting TxDOT Abilene and Eastland Districts, and has bladed 165 miles around the towns of Buffalo Gap, Tuscola, Lawn, View, Caps, and Coronado's Camp – including portions of Hwy 277, FM 89, FM 613, FM 614, Hwy 83/84, FM 382, FM 604, Buffalo Gap Rd, and FM 707. In addition, anti-gel was delivered to the DDC in Abilene and will be transferred to city and county municipalities to keep utilities up and running. Abilene resources continue to patrol areas and completed a total of 546 miles of tier 2 and 3 roads and assisted five motorists. Burkburnett resources will be meeting with Merkel resources to distribute anti-gel to the Wichita Falls region. Incident Management Team support is continuing to support to Coleman County/City of Coleman with resource tracking and producing incident action plans. Personnel delivered a generator to the City of Coleman to assist with operations at the EOC. Brownwood resources are working on getting the generator online today as well as provide 4x4 vehicles to move equipment and personnel.
- The TFS North Branch is continuing to support the DDC 4B, Tarrant County, as well as the RSA in Fort Worth. The Task Force Resources that contributed to the supply run from Dallas to Houston have returned to Mineral Wells and are assisting with the POD setup at Trinity Springs Middle School. TFS North Branch personnel from McGregor will be supporting the City of Mart with supply of water and MREs via a STAR request.
- The TFS East Branch is currently supporting DDC 5 & 6 with a short Planning Section Team for Incident Action Plan development and Situation Reports throughout the Disaster District as well as maintaining communication and support for DDC 14 & 15. Resources are working with DDC 14 to identify how best to support critical needs due to water shortages. East Branch personnel are in communication with local fire departments to assist in determining needs and maintain situational awareness, in addition to supporting shelters and conducting welfare checks. As noted, five saw crews are available for road opening operations.
- The TFS Central Branch resources are currently supporting the TxDOT Waco District and reengaging in Williamson County on motor grader operations for SH 45 with four personnel. Three personnel are supporting the daytime SOC operations and one person is supporting DDC Victoria operations.
- The TFS South Branch is supporting the Fredericksburg Fire Department, conducting welfare checks and supporting other needs in coordination with the Gillespie County EOC. South Branch resources assisted with securing and delivering two generators critical to the water system staying in service for Fredericksburg, three pallets of drinking water and one pallet of MRE's for shelter operations and response needs, performed 10 water delivery missions,



four food delivery missions, eight fueling operations to support generators maintaining critical infrastructure and key resources, two medical assists, assistance for four stranded motorists, 72 welfare check, and transported 12 people to shelters. Resources are supporting Uvalde County EOC and Zavalla County, including La Pryor VFD whose equipment was damaged by freezing conditions, such that they are not able to provide response service to the community. Beeville resources are continuing to determine status of fire departments in the area and possible damage to equipment or loss of service due to freezing conditions. Edinburg resources are working the request from Zapata County FD for a Type 1 Engine that was impacted by freezing conditions damaging the equipment. STAR request for TIFMAS support submitted and is still working.

- Four TFS/ESF 4 Representatives are currently assigned to the State Operations Center for resource mobilization and coordination support.
- The TFS EOC is currently working with TIFMAS Branch Coordinators to fill STARs for Zapata County one *Type 1 Engine and Crew*, Galveston County's - University of Texas Health Medical Branch two *Water Tenders*, City of Galveston four *Water Tenders*, the City of Nacogdoches one *Water Tender*, and the City of Garland one *Water Tender*.

**Public Utility Commission of Texas (PUC):** Monitoring and communicating with power providers as well as tracking power outages due to winter weather. ERCOT has issued an Operating Condition Notice (OCN) for the potential extreme cold weather which will run from February 11 through February 16.

**Texas Animal Health Commission (TAHC):** The Texas Animal Health Commission is maintaining situational awareness of the evolving weather incident. The TAHC is activated to the SOC, is monitoring weather calls, and is coordinating with TAHC Regional Offices and animal response partners at the local, state, and federal level for support of local jurisdictions. Coordination communications have occurred with ESF-11 partners regarding potential hay/feed or other livestock-related support following the storm. Some feed stores and other agriculture infrastructure are beginning to get back online, but stock may be low due to transportation delays and high demand. All partners have indicated no unmet needs at this time but are working to prepare for anticipated issues. TAHC staff remain on standby for response to any animal issues which may arise. Rolling energy brownouts and storm damages are continuing to impact both TAHC staff and animal stakeholders. Several reports of animal shelters dealing with outages and leaky or burst pipes have been received but handled locally. Local producers are also frustrated by gas shortages or inactive pumps, which is affecting the ability for ranchers to feed animals or resupply. All ESF-11 partners are working to maintain contact and situational awareness of any concerns related to these issues.

Impacts to the animal agricultural industry are continuing to be reported. Gas curtailments and electricity outages are impacting processing plants, which has cascading impact on the milk and meat-animal production industries. Additionally, slow- or shutdowns of the processors are becoming critical issues for the poultry



industry, which the TAHC is working to help mitigate. [Heavy snow in Northeast Texas has caused at least four poultry barn collapses, which are being handled by the companies.](#) Reports of milk, beef, and poultry impacts have been received. [Livestock markets across the state are closed due to the inability for producers or buyers to travel with animals at this time. The markets are expected to remain slow through the next week as producers deal with the aftermath of the winter incident.](#) The TAHC is holding calls with industry partners to determine the extent of impacts and what possible relief or mitigation may be supported by state and federal partners, as appropriate.

**Texas Department of Transportation (TxDOT):** In response to snow and ice TxDOT is performing winter weather operations by pretreating and treating roads.

- [There are 4,055 locations on state roadways that are impacted by Snow/Ice with 12 road closures due to icy conditions.](#)
- All districts and EOCs are currently operating 24 hours a day and will continue working this schedule through the duration of this event.
- TxDOT is working winter operations in all 25 districts as each district had impacts of winter weather. [5,016 TxDOT employees and 2,726 pieces of equipment were directly involved in winter weather operations across the state Thursday, February 18.](#)
- Contract and County forces are also being utilized providing operators and motor graders to assist in plowing roadways in districts across the state. Rental motor graders are also being utilized by TxDOT forces.
- TFS motor graders and support crews continue to support road clearing operations across the state.
- There has been coordination with the Public Utility Commission, TDEM fuel vendor, and local governments to prioritize routes and clear routes to critical infrastructure.
- TxDOT is utilizing their permanent digital message boards to display advisory of the weather conditions to the traveling public.
- [TxDOT offices across the state are working with other state agencies to help with their fueling for vehicles and equipment at TxDOT offices across the state.](#)
- TxDOT is currently staffing the SOC 24 hours a day through the duration of this event.
- STARs are being processed as they are received.

**Texas Department of Public Safety (TXDPS):** Texas DPS has prepared statewide resources to appropriately respond to this severe weather event. All Texas Highway Patrol (THP) troopers are fully prepared to respond as conditions dictate. Some areas already impacted by the severe weather are ensuring 24-hour trooper coverage. THP Disaster District Chairs are communicating with TxDOT, TDEM, and TPWD to discuss emergency response plans. The Northwest, North, West, and Southeast Texas regions are coordinating with state police partners from New Mexico, Oklahoma, Arkansas, and Louisiana to ensure prompt responses to potential interstate highway issues. Texas DPS has troopers and equipment responding statewide to events in areas adversely affected by the winter weather event.

All assigned THP troopers are actively investigating crashes and assisting stranded motorists around the clock since the start of the winter weather event. Troopers are clearing traffic and continue to patrol and monitor the affected areas. THP is working closely with state partners TxDOT, TDEM, TFS, TPWD and TMD during this event. THP personnel are ready to assist with request for assistance.

North Texas DDCs assisted with the coordination and delivery of blood, fuel, cots, relocation of nursing home residents, and provided critical fuel to first responders.

- Central Texas Troopers escorted crucial diesel fuel deliveries to prevent potentially catastrophic manufacturing system failures. Assisted local law enforcement agencies with crash investigations and weather-related traffic issues. Troopers assisted stranded motorists. [Central Texas Troopers and Capitol Troopers provided crucial transportation for persons involved in the direct support of Texas' critical infrastructure.](#)
- [The Dallas THP district rescued approximately 70 motorists. Troopers escorted two truck tractor semi-trailers of water from Fort Worth to Texoma Medical Center and assisted with off-loading. This water delivery prevented 280 patients from needing to be moved to other facilities.](#)

THP troopers investigated [2,107](#) crashes, with [527](#) injuries and [23](#) fatalities, across all Regions from February 11 through February [17](#).

**Texas Military Department (TMD):** TMD will support Texas Highway Patrol, Texas Parks and Wildlife Division, and TxDOT in protecting life and property during events of winter weather in Texas. [TMD has deployed 314 personnel and 34 vehicles to Amarillo, Abilene, Wichita Falls, Waco, Dallas/Fort Worth and Tyler to assist stranded motorists and conduct welfare checks. TMD has conducted 772 personnel assists, three rescues, and has towed nine vehicles. TMD has activated personnel to support Warming Centers in Dallas, Fort Worth, Austin, San Antonio, Houston, Missouri City and Nacogdoches. TMD has activated an Air Operation Center and two Airlift MRPs in Austin. TMD has activated a Rotary Wing Mixed MRP with Rotary Winged Aircraft staged in Austin, San Antonio, and Grande Prairie. TMD has mobilized Military District Coordinators \(MDC\) for all districts in the state.](#)

TMD Winter Weather Package in Abilene is assisting with transportation to shelters.

**Texas Parks and Wildlife Department (TPWD):** TPWD has prepared resources for this winter weather event consisting of Texas Game Wardens and State Parks Police Officers. Also, TPWD has specialized equipment and resources available to support requests including our Aviation, UAS, and K9. TPWD is continuing to be advised of the current weather conditions and are maintaining a state of readiness. [TPWD has completed 122 welfare checks and 8 evacuations to date.](#)

- Game Wardens and Park Police Officers have assisted in a total of 8 evacuations and conducting 74 welfare checks.

- Game Wardens and Park Police Officers continue to patrol in areas affected by the winter weather and are working in conjunction with Texas DPS Troopers and other first responders assisting stranded motorists and traffic control due to weather conditions.
- TPWD has personal staffing the Remote SOC during a 24hr activation and is communicating with TxDOT, TDEM, Texas DPS, TMD and other agency representatives to discuss response plans and needs for support.
- Travis County Game Wardens conducted welfare checks in Little River Academy and provided wood and supplies to local residences and conducted several welfare checks.
- Travis County Game Wardens also assisted TDEM with picking up speakers for the Governor's Conference meeting held at the Remote SOC.
- Game Warden in Travis County received a call of a female in Eastview RV park in Georgetown that needed assistance. The female was staying in an Airstream travel trailer and had a gas leak, which left her with no propane. The weather lows that night was expected to be around zero. She didn't have a vehicle suitable to operate in the conditions that day. The Game Warden transported her to a family members house in Pflugerville.
- TPWD also assisted with multiple motorists assist due to weather conditions.
- Game Wardens in Medina and Gillespie Counties assisted local ranchers with delivering hay and water for their livestock.
- Comal county Game Wardens assisted with the delivery of fuel for a generator for an elderly man on oxygen. Also, Blanco county Game Warden delivered food and water to an elderly diabetic.
- Along with multiple welfare checks Game Wardens around the Kerrville area assisted with numerous motorists assists.
- Game Wardens in the San Angelo and Midland areas continue to assist with welfare checks and motorist assist.
- San Antonio Area - Game Warden was notified that several San Antonio PD officers were without power. With help from a friend at Nitro Fluids LLC., they coordinated dropping off two pallets of firewood and over 50lbs of axis and beef hamburger to a SAPD officer's house for distribution to all officers in need. They will continue to check with the officers and assist where possible with additional firewood and/or food.
- Lake Texoma Area - Road Conditions are improved on major Interstate and FM roads, still hazardous on all back roads. Game Wardens are patrolling, being seen, helping where feasible, and trying hard not to be part of the problem. Game Wardens are assisting other agencies as needed. They have been doing welfare checks at warming centers. Lake Texoma is freezing over.
- Northeast Texas - Game Wardens encountered several individuals on White Rock Lake walking around on the recently frozen ice. They were discouraged from getting on the thin ice and educated on the dangers. Game Wardens re-erected numerous toppled over temporary stop signs at intersections w/o power. Game

Wardens have been shuttling dispatchers and other LE support staff to and from work as well as some doctors and nurses to local hospitals for work.

- In Marion County, Game Wardens responded to a call for a child who fell through the ice. A neighbor witnessed it and got the child out before the Game Warden arrived.
- In Red River County, a Game Warden responded to a call where three teenagers fell through the ice. All were able to get out and are recovering.
- Game Wardens have been working on Interstate 30 for the past 48 hours assisting DPS and other local agencies with numerous accidents from Texarkana to Mount Pleasant. Regular wreckers are 4-6 hours to respond and 18-wheeler wreckers are 8-12 hours. As of this morning, there were over 100 vehicles and 18-wheelers in the ditch. They are now bringing in wreckers from Arkansas and Louisiana.
- Harrison County – DDC Tyler requested two Game Wardens to assist TX DPS with patrols on Interstate 20 tonight.

**Public Utility Commission of Texas (PUC):** Monitoring and communicating with power providers as well as tracking power outages due to winter weather. ERCOT has issued an Operating Condition Notice (OCN) for the potential of extreme cold weather which will run from February 11 through February 16.

**Texas Commission on Environmental Quality (TCEQ):** TCEQ is currently tracking issues concerning drinking water and wastewater treatment facilities across the state.

Drinking Water Systems (as of 11:45 am)

- 147 are not operational
- 121 are partially operational
- 725 systems are under a Boil Water Notice serving a population of 13.160 million.

Wastewater Facilities (as of 11:45 am)

- 24 are not operational
- 6 are partially operational

TCEQ will continue to provide technical assistance to these systems until they can return to normal operations. TCEQ is reaching out to approximately 92 Accredited Drinking Water Labs qualified for bacteriological samples to see if they are operational and available to analyze samples.

### **Ambient Monitoring Stations**

39 air monitoring stations statewide remain offline due to power and/or communication related issue. The number of monitoring stations reporting data will fluctuate as areas gain and lose electricity.

Consistent with the Governor's Proclamation of February 12, 2021, the TCEQ requested written approval for the suspension of the rules that may prevent,

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hinder, or delay necessary actions needed to respond to the severe winter weather event. A full list may be found at <https://www.tceq.texas.gov/response/temporary-suspension-of-rules-due-to-severe-weather>.

TCEQ has created a Severe Cold Weather Event Response webpage to provide assistance at <https://www.tceq.texas.gov/response/temporary-suspension-of-rules-due-to-severe-weather>.

## **Volunteer Organizations Active in Disasters (VOAD):**

### **American Red Cross (ARC):**

#### **Public Facing Messaging**

ARC continues to support preparedness messaging to the public including winter storm safety, pet safety, water safety, and emergency supplies.

North Texas Region: [Facebook](#)

Central and South Texas Region: [Facebook](#)

Texas Gulf Coast Region: [Facebook](#)

#### **Mass Care-Sheltering and Warming Centers**

ARC teams have been working actively with local jurisdictions to support Warming Centers or Temporary Evacuation Sites. Subject to availability ARC can provide PPE, cots, blankets, comfort kits, and shelter supplies.

Overnight congregate shelter population: 2,567 at 44 facilities

Non-Congregate Overnight Shelter Population: 48 people in 16 hotel rooms, in 5 hotels

#### **Mass Care-Feeding**

We've provided 1130 meals to date\*

#### **Mass Care-Distribution of Emergency Supplies**

- Distributed 2,690 relief items to the community\*
- Supplied 21 pallets of drinking water to Galveston County
- Supplied 22 pallets of drinking water to Comfort, TX Fire Station
- Supported Corpus Christi by procuring 20 pallets of drinking water through a partner

#### **Disaster Health Services**

ARC's team of health professionals are activated providing medical support to 107 clients to date.

#### **Coordination with Government Partners**

ARC is partnering with our government officials virtually at EOC locations in affected counties, State and FEMA Region 6.

## **Infrastructure**

### **Shelters/Warming Centers Activated:**

<b>Region</b>	<b># Reported</b>
1	95
2	77
3	52
4	33
5	35
6	58
<b>Total</b>	<b>350</b>

### **Power Outages: Source Eagle-I as of 5:00 AM**

<b>Region</b>	<b># Affected</b>
Region 1	35,546
Region 2	42,158
Region 3	27,495
Region 4	921
Region 5	1,956
Region 6	79,597
<b>Grand Total</b>	<b>187,673</b>

### **STATE RESOURCES COMMITTED**

<b>Agency</b>	<b>Resource Kind and Type</b>	<b>Personnel</b>	<b>Equipment</b>	<b>Status</b>	<b>Location</b>
TAMUS TFS	Winter Weather Support Crew	10	6	Available	TxDOT Childress District
TAMUS TFS	Winter Weather Support Crew	8	5	Available	TxDOT Amarillo District
TAMUS TFS	Winter Weather Support Crew	7	3	Assigned	Coke/Kimble/Kerr/Menard/Tom Green Counties
TAMUS TFS	Winter Weather Support Crew	2	2	Assigned	TxDOT San Angelo District
TAMUS TFS	Winter Weather Support Crew	11	6	Assigned	DDC 7
TAMUS TFS	Winter Weather Support Crew	8	4	Assigned	DDC 3
TAMUS TFS	Delivery Drivers	9	5	Assigned	DDC 4A
TAMUS	Short Plans Team	4		Assigned	DDC 5 & 6

Agency	Resource Kind and Type	Personnel	Equipment	Status	Location
TFS					
TAMUS TFS	Winter Weather Support Crew	4	3	Assigned	TxDOT Waco District
TAMUS TFS	Winter Weather Support Crew	1	1		Uvalde and Zavala Counties
TAMUS TFS	Winter Weather Support Crew	7	6	Assigned	Gillespie County
TAMUS TFS	RSA Support Team	5		Assigned	Fort Worth
TAMUS TFS	IMT Short Team	3		Assigned	Coleman County / City of Coleman
TAMUS TFS	IMT Type III	4		Assigned	DDC 14
TAMUS TFS	ESF 4 Representatives	4		Assigned	Austin/SOC
TAMUS TFS	Saw Squads	25		Available	Statewide
TAMUS TFS	Winter Weather Support		30	Available	Statewide
TAHC	SOC Representative	1		Assigned	Austin
TAHC	Office Staff	6		Available	Virtual
TAHC	Regional Mgmt.	18		Available	Statewide
TPWD	SOC Liaison	2	2	Assigned	Austin
TPWD	DDC Liaison	1	1	Assigned	Garland
TPWD	Game Wardens	432	432	Assigned	Statewide
TPWD	Park Police Officers	90	90	Activated	Statewide
TPWD	Aircraft	2	1	Activated	Austin
TPWD	UAS Team	50	50	Activated	Statewide
TPWD	K9 Team	9	9	Activated	Statewide
TMD	Winter Weather Package	18	6	Assigned	Amarillo
TMD	Winter Weather Package	18	6	Assigned	Wichita Falls
TMD	Winter Weather Package	16	6	Assigned	Dallas/Fort Worth
TMD	Winter Weather Package	16	5	Assigned	Abilene
TMD	Winter Weather Package	16	6	Assigned	Waco
TMD	Winter Weather Package	9	5	Assigned	Tyler
TMD	TMD Military	1		Assigned	DDC Hurst



Agency	Resource Kind and Type	Personnel	Equipment	Status	Location
	District Coordinator				
TMD	TMD Military District Coordinator	9		Activated	Statewide
TMD	Warming Center Support	74		Activated	Dallas/Ft Worth
TMD	Warming Center Support	61		Activated	Austin
TMD	Warming Center Support	0		Activated	San Antonio
TMD	Warming Center Support	5		Activated	Houston
TMD	Warming Center Support	12		Activated	Missouri City
TMD	Warming Center Support			Activated	GRB-Houston
TMD	Warming Center Support			Activated	Nacogdoches
TMD	JOC LNO's	3		Assign	
TMD	Air Operation Center	1		Activated	Austin
TMD	Air Lift MRPs 2X	54	2	Activated	Austin
TMD	Rotary Wing Mixed	0	3	Activated	Austin San Antonio Grand Prairie
TXDPS	SOC Liaison	2	2	Activated	Austin
TXDPS	THP Troopers and Vehicles	2,211	2,211	Assigned	Statewide
TXDPS	THP Troopers and Vehicles	1,089	1,089	Activated	Statewide
TxDOT	SOC Liaison	4		Assigned	Austin
TxDOT	Resources	5,016	2,726	Assigned	Statewide
TxDOT	Contractors	246		Assigned	Statewide
Texas Agrilife	SOC liaison	1		Assigned	Austin
Texas Agrilife	Administration	2		Assigned	College Station
TPWD	SOC Liaison	2	2	Assigned	Austin – RSOC
TPWD	DDC Liaison	1	1	Assigned	Garland
TPWD	Game Wardens	432	432	Assigned	Statewide
TPWD	Park Police Officers	90	90	Activated	Statewide
TPWD	Aircraft	2	1	Activated	Austin
TPWD	UAS Team	50	50	Activated	Statewide
TPWD	TPWD K9 Team	9	9	Activated	Statewide

**FINAL COMMENTS:** The State Operations Center (SOC) is at Level II (Escalated Response Conditions). The Texas Division of Emergency Management (TDEM) continues to monitor the situation and will provide additional situation reports as needed.

**The four levels of SOC activation are:**

Level I (Emergency Conditions)  
Level II (Escalated Response Conditions)  
Level III (Increased Readiness Conditions)  
Level IV (Normal Conditions)

*This Situation Report can be found on the TDEM webpage at:*  
<https://tdem.texas.gov/situation-reports/>

**W. Nim Kidd, MPA, CEM**

Chief – Texas Division of Emergency Management  
Vice Chancellor for Disaster and Emergency Services  
Texas A&M University System

<https://tdem.texas.gov/>

Twitter: [@TDEM](https://twitter.com/TDEM)

(512) 424-2208 (24/7)